113 Parkway Drive Boerne, TX 78006 www.cellteks.com
Office 210.402.0070 Fax 830.249-8499 info@cellteks.com

RA # _____

Company Name _____ Phone (____)_____
Address _____ Fax (____)_____
City _____ State _____ Zip _____
Name of Contact _____ ***E-mail*** _____

Model #	ESN/IMEI	Customer Complaint (*Details*)	For CT Technician Use Only
Your Customer's Info			

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A completed RA form with a RA # must accompany all warranty/repair packages. To obtain your RA number -- fill out this form and e-mail / fax to CellTeks, Inc. CellTeks reserves the right to refuse products based on our warranty return criteria. All phones will be verified in CellTeks system for warranty determination. Removal of CellTeks warranty labels or physical / liquid damage will VOID all warranties. RA numbers MUST be written on the outside of your package. RA numbers will be void if not shipped within five (5) business days from the date of issue. All shipping to CellTeks is the responsibility of the customer.